

Signature Home Health Receives High Marks for Quality Measures

Rogue Valley Home Care and Home Health Agency is Ranked Number Two in the State for Quality Patient Services

Medford, Ore. – Sep 25, 2013 – Signature Home Health, a Rogue Valley provider of home care and home health services for persons in their home or home setting, is nationally recognized through the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Home Health Care Survey as the second highest ranking agency in the State of Oregon for quality measures.

The Home Health Care CAHPS Survey is designed to measure the experiences of people receiving home health care from Medicare-certified home health agencies and empowers Americans with quality of care information to help them make informed decisions about their health care.

Bob Thomas, President of Signature Home Health, attributes the success of its Rogue Valley division to adhering to a simple mission. “We strive to enhance the life of every person we serve,” says Thomas. “And through that, we work to continually improve the patient experience while producing quality outcomes that are in line with the patient’s plan of care.”

The CAHPS Survey results placed the Rogue Valley division of Signature Home Health in the 94th percentile nationally for quality measures. The survey collects patient feedback on an agency’s availability of care, communication between patient and clinician, patient willingness to recommend the home health agency’s services, and takes into account patient demographic questions.

“We’re excited by the results of the Home Health survey,” says Autumn Mercer, RN, Administrator. “To be called one of the best providers of home health services in the Rogue Valley by the patients we interact with daily really validates our commitment to serving these communities.”

Signature Hospice, Home Health, and Home Care is a leading provider of post-acute healthcare services in Oregon and Washington. Signature specializes in providing Nursing, Physical Therapy, Occupational Therapy, and Speech Language Pathology for patients in their home or home setting. Learn more at www.4signatureservice.com

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